

# 2025 Quality and Sustainability Policy

Approved by **Victoria Núñez, CEO**  
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**Our commitment**  
to quality drives  
every process  
and decision we  
make.

## **Our Commitment**

The Management of Prohima embraces both national and international trends and regulations related to the packaging of cosmetic products, healthcare items, personal care products, insect repellents for human use, and antiseptics for intact skin. This commitment includes the integration of sustainability principles and environmental responsibility across all manufacturing processes, in alignment with the requirements of the COSMOS certification.

Accordingly, we are committed to developing and implementing this Integrated Management System based on:

- Regulation (EC) No. 1223/2009 of the European Parliament and of the Council on cosmetic products.
- Regulation (EU) No. 2017/745 of the European Parliament on medical devices, dated April 5, 2017.
- Royal Decree 192/2023, dated March 21, regulating medical devices.
- Regulation (EU) No. 528/2012 of the European Parliament and of the Council, applicable to biocide packaging activities.

In addition, we ensure compliance with quality management standards and good manufacturing practices through:

- UNE-EN ISO 9001 Quality Management Standard.
- UNE-EN ISO 22716 Standard for Cosmetic Products.
- UNE-EN ISO 13485 Standard for Medical Devices.

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To ensure the full satisfaction of our clients, we adopt the specific requirements of the COSMOS standard, including:

- The use of certified natural and organic ingredients, ensuring traceability and sustainability at their source.
- A commitment to protecting biodiversity through the responsible use of natural ingredients, prioritizing raw materials of sustainable origin and avoiding those whose extraction leads to ecosystem degradation. We promote ethical and traceable sourcing, respect protected species, and encourage practices that support the conservation of flora and fauna throughout our value chain.
- The implementation of packaging processes that minimize environmental impact, fostering sustainable practices in the use of resources such as water, energy, and materials.
- The responsible management of waste, promoting reuse, recycling, and reduction of waste across the entire value chain.
- The incorporation of recyclable, reusable, or biodegradable packaging materials, in alignment with sustainability principles.
- Compliance with COSMOS-specific labeling standards, ensuring transparent and truthful communication with consumers regarding product composition and certifications.

In addition, we have specific procedures in place to ensure the safety of our products on the market, including foreign body control, effective product recall mechanisms when necessary, and a cosmetic surveillance system that enables proactive detection and management of any incidents related to product use.

We also provide consumers with appropriate information to ensure safe usage, reinforcing transparency and trust in our products.

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Moreover, in line with our commitment to the environment and our efforts to reduce the impact on climate change, we implement measures aimed at raising awareness among all staff about the responsible use of energy and minimizing emissions related to transportation.

Quality and sustainability, as defined here, are inseparable elements of the company's objectives and Ethical Code, contributing to the long-term continuity of the organization. This is both a goal and a shared responsibility across the entire structure of Prohima, encompassing all activities and operations.

## Dissemination and compliance

Prohima's Management is committed to:

- Disseminating this Quality and Sustainability Policy to all personnel.
- Ensuring compliance with the Integrated Management System and the regulations on which it is based.
- Maintaining a continuous improvement approach, identifying opportunities to strengthen sustainability, quality, and the safety of products and processes.

This Quality and Sustainability Policy reinforces our Mission, Vision, and Values, establishing a framework for action that ensures Prohima's competitiveness while preserving the environment and upholding the highest standards of quality and sustainability.

### **Mission**

To collaborate with our clients in achieving their goals by being the trusted partner they need.

### **Vision**

To be the leading company in the single-dose packaging market for sachets in the cosmetics, perfumery, pharmaceutical, and para-pharmaceutical sectors.

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### Corporate values

Our corporate values are the pillars that guide our actions:

**Professionalism:** We execute our services with precision and excellence, ensuring quality throughout the entire value chain.

**Commitment:** We act with honesty, consistency, and responsibility toward our clients, employees, and the environment.

**Honesty:** We operate with integrity, ethics, and transparency, being the trusted partner our clients rely on.

**Integrity:** We are committed to always doing the right thing, upholding the highest moral and ethical standards. Protecting confidential information, acting consistently, and being trustworthy in every decision are the hallmarks of our identity.



# PROHIMA INTERNACIONAL S.A.

**Changes from the previous edition:** Update of standards and regulations.

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